

**LS-100 Receipt Mode Error for ROMs 2003 or Earlier**

**Symptoms:** Scale exhibits any 1 (one) of these symptoms but ***not*** necessarily all of them.

- a) The scale will print "upside-down"
- b) Feed in spurts or small steps when pressing **FEED**
- c) Prints "non-stop" copies of PLUs; (but non-PLU or Miscellaneous PLU prints fine)

1. Make sure that the scale is plugged into a proper outlet and that the *Power Switch* is **OFF**.
2. Locate the *CAL Switch* which is under the platter on the front left side of the scale.

**You may need to remove the *CAL Plate* to expose the *CAL Switch*.**

3. Press and hold down the *CAL Switch* as you place the *Power Switch* in the **ON** position.
4. Once the displays read **[ | ]**, release the *CAL Switch*.
5. Make sure that there is nothing on the platter. Press **1**, **3**.
6. Now press **7** **7** **5** **5** **9** and then press **PRINT**.
7. Press **1** then **C** and then **3**.
8. Now press **2**.

9. Next press the **PRINT** key until the display reads:

**Set Hangul**

10. Check the value in the Total Price Display:

- a. if **(Total Price = 1)** then press **2** and go to **Step 11**.
- b. if **(Total Price = 2)** then press **1** and go to **Step 11**.

11. Press **SAVE**, **ESC**, **4**, **2**, enter the correct label format for the labels that you are using (enter **3** **0** for CL-8000), and then press **PRINT** **ESC** **ESC**.

See the Owner's Manual for the label format numbers. Make sure that you have selected the correct format, the labels are correctly loaded, and the Cassette Drawer is properly inserted into the scale.

12. Press **3** and then the scale will feed and print several labels.

**Note:** You must remove these quickly as they come out but do ***not*** yank them out; always remove the printed labels by pulling towards you (the front of the scale) and ***not*** by pulling them to the right side.

13. The Gap value should be between 60 and 118:

- a. if **(59 ≥ Gap ≥ 119)** then go back to **Step 12** (*do not repeat more than 3 times.*)
- b. if **(60 ≤ Gap ≤ 118)** then press **SAVE** and go to **Step 14**.

14. Press **4**, **ZERO**, and the scale will go to zero.

15. Once the scale is at zero, turn the scale OFF and then back ON.

16. Once the scale is at zero, press **SET** **0** **0** **0** **0** **PRINT**.

17. Press **4** and enter the time (hh:mm:ss) **PRINT**.

18. Enter the date (mm:dd:yy) and then press **PRINT** **ESC**.

19. Press **SET** and then test the scale.

**If further problems persist, please contact the Atron Systems Service Department at 973-227-8882.**